# Notice of References Cited

| Application/Control No. 09/978,039 | Reexaminati | Applicant(s)/Patent Under Reexamination PO, MEI-LING |  |  |
|------------------------------------|-------------|--|--|--|
| Examiner                           | Art Unit    |  |  |  |
| Tamara L. Gravsav                  | 3623        | Page 1 of 2  |  |  |

## **U.S. PATENT DOCUMENTS**

| * |     | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name                | Classification |
|---|-----|--|-----------------|---------------------|----------------|
|   | · A | US-6,493,690                                     | 12-2002         | Bertrand et al.     | 706/45         |
|   | В   | US-6,604,141                                     | 08-2003         | Ventura, Diego      | 709/227        |
|   | С   | US-6,356,886                                     | 03-2002         | Doyle, Richard B.   | 706/46         |
|   | D   | US-5,025,392                                     | 06-1991         | Singh, Guryinder P. | 706/50         |
|   | E   | US-4,803,641                                     | 02-1989         | Hardy et al.        | 706/60         |
|   | F   | US-5,542,024                                     | 07-1996         | Balint et al.       | 715/853        |
|   | G   | US-6,549,893                                     | 04-2003         | Lannert et al.      | 706/60         |
|   | Н   | US-  |                 |                     |                |
|   | 1   | US-  |                 |                     |                |
|   | J   | US-  |                 |                     |                |
|   | К   | US-  |                 |                     |                |
|   | L   | US-  |                 |                     |                |
|   | М   | US-  |                 |                     |                |

### FOREIGN PATENT DOCUMENTS

| * |     | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country         | Name              | Classification |
|---|-----|--|-----------------|-----------------|-------------------|----------------|
|   | N   | EP 590571 A1                                     | 04-1994         | European Patent | CHANG, CHING MING | G05B 23/02     |
|   | 0   |  |                 |                 | ·                 |                |
|   | Р   |  |                 |                 | ·                 |                |
|   | Q   |  |                 |                 |                   |                |
|   | R · |  |                 |                 |                   |                |
|   | s   |  |                 |                 |                   |                |
|   | Т   |  |                 |                 |                   |                |

## **NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)   |
|---|---|---|
|   | U | Goldin, Ready for the future?, Mechanical Engineering, NOV1999, v.121, n.11, p.60 (7 pages) '   |
|   | V | Basu, Diffusion of executive information systems in organizations and the shift to web technologies, Industrial Management + Data Systems, 2000, v.100, n.6, p.271, [online], [retrieved 22OCT2005 via PROQUEST DID: 115926314] (8 pages) |
|   | w | Newing, An oasis of knowledge for training skills case study: Hughes Christiansen, Financial Times, 01DEC1999, p.15, [online], [retrieved 22OCT2005 via PROQUEST DID: 46897929] (2 pages)   |
|   | х | Entlich, Enhancing the processing environment, Information Technology and Libraries, DEC1992, v.11, n.4, p.324 (15 pages)   |

A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

# Notice of References Cited Application/Control No. | Applicant(s)/Patent Under | Reexamination | PO, MEI-LING | Examiner | Art Unit | Tamara L. Graysay | 3623 | Page 2 of 2

## U.S. PATENT DOCUMENTS

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name | Classification |
|---|---|--|-----------------|------|----------------|
|   | Α | US-  |                 |      |                |
|   | 8 | US-  |                 |      |                |
|   | C | US-  |                 |      |                |
|   | D | US-  |                 |      |                |
|   | Е | US-  |                 |      |                |
|   | F | US-  |                 |      |                |
|   | G | US-  |                 |      |                |
|   | Τ | US-  |                 |      |                |
|   | l | US-  |                 |      |                |
|   | J | US-  |                 |      |                |
|   | K | US-  |                 |      |                |
|   | L | US-  |                 |      |                |
|   | М | US-  |                 |      |                |

## FOREIGN PATENT DOCUMENTS

| * |   | Document Number Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|---|-----------------|---------|------|----------------|
|   | Z |   |                 |         |      |                |
|   | 0 |   |                 |         |      |                |
|   | Р |   |                 |         |      |                |
|   | Q |   |                 |         |      |                |
|   | R |   |                 |         |      |                |
|   | S |   |                 |         |      |                |
|   | Т |   |                 |         |      |                |

## **NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)  |
|---|---|--|
|   | U | Hirsch, Artificial intelligence comes of age, computers & Electronics, MAR1984, v.22, p.62, [online], [retrieved 21OCT2005 via DIALOG file148:02031493] (8 pages)        |
|   | ٧ | Anonymous, The learning web, PC Week, 09DEC1996, p.53, [online], [retrieved 21OCT2005 via DIALOG file 16:04726237] (4 pages)   |
| • | w | Purcell, Computers and reference service, Library Software Review, SEP/OCT1989, v.8, n.5, p.256, [online], [retrieved 21OCT2005 via DIALOG file 148:04121825] (12 pages) |
|   | × |  |

A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.